DISCUSSION GUIDE: TECHNICAL AND DIDACTIC SUPPORT

Assessing and improving the support structures at your institution

Technical equipment

- What is the current status of the technical equipment, i.e. hardware, at your institution / faculty / department needed to implement educational technology?

- Are there areas where the technical equipment can be improved?

Software and tools

- What is the current status of software and digital tools at your institution / faculty / department?

- Does the current software and selection of digital tools meet the needs of different teachers and courses? What can be improved?

Expertise and didactics

- What training opportunities are being offered at your institution to foster the technical expertise of teaching staff? Is this support ongoing and readily available?

- What kind of didactic support is being offered to teachers to integrate educational technology into their courses?

- Who is offering technical support for teachers regarding both hardware and software at your institution? Is this support easily available?